



Warren County Ohio  
**TELECOM**Matters  
 our monthly newsletter of things that matter. all things Telecom.

Our monthly newsletter of things that matter. all things Telecom

Pictured above from left to right: **Communications Systems Team members** — Corey Burton, Alex Mokrycki, Tommy Kramer, **Data Systems Team member**—Philip Bomer, **Former Telecom Director Dick Elliot** and **Telecom Director Paul Kindell**.

**REMINDER: MONTHLY MAINTENANCE**

Wednesday, September 21, 2022

- **CentralSquare maintenance** 5:00am - 8:00am
- **Monthly maintenance** 5:00pm- 8:00pm
- <https://status.wcpsn.net/>



**ESO project is in full swing!**

- ALL department are participating and contributing. Thank you!
- Go LIVE date is **TBD**.
- Departments are currently working on Admin training and environment configuration.
- **MORE TO COME!** Any questions, please contact Joseph Newton [joseph.newton@wcoh.net](mailto:joseph.newton@wcoh.net)



**SafetyNet | Common Errors Entered in Crash Report Module**

Crash reporting to the State is going very well. All agencies should now be submitting their crash reports directly to the Ohio Department of Public Safety within WebRMS. Errors that appear on the crash reports after submission can be found on the Crash Task Retirement site. Your agency administrator has permission to see the site. There are a few common errors that keep occurring. I wanted to take this opportunity to remind you of what the State is looking for and why/if the report is rejected.

The #1 issue found on the Crash Task Retirement page is:

**MOD01: MODEL reported is not found in the table provide by ODPS or does not Match Make when UNIT TYPE is Motor Vehicle**  
 Must be blank if unit type is 22-25

The State has a list of accepted make and models for vehicles and those lists have been made available to you via the drop-down menu found in the entry template section while creating your OH-1. If you have a make or model that is NOT on the list, the State wants UNKNOWN to be selected. They will not accept anything other than what is on the list. The incorrect entry usually occurs when you drag and drop the vehicle entry from the LEADS return. Unfortunately, the use of 2dr, 4dr, etc., comes from the LEADS return instead of the true model of the vehicle. We cannot modify what LEADS use for their BMW records.

The other issue is the crash report being submitted multiple times via the Crash Submit button. An error message of:

**Error writing output: System.InvalidOperationException: HTTP Status: OK Messages: LRN03: LOCAL REPORT NUMBER must be unique for agency and crash date**

As soon as the supervisor approves the report, the crash report is automatically sent to the State. The only time that you need to click the Crash Submit button again is:

- If changes or corrections were made within the report.
- If a supplement was made correcting a report.

If you are unsure if the report went to the State or not, copy and paste your report number into the crash retrieval page at:

<https://ohtrafficdata.dps.ohio.gov/CrashRetrieval/OhioCrashReportRetrieval/Search>

As always if you have any questions, please contact Rhonda Bernard @ [Rhonda.Barnard@wcoh.net](mailto:Rhonda.Barnard@wcoh.net)

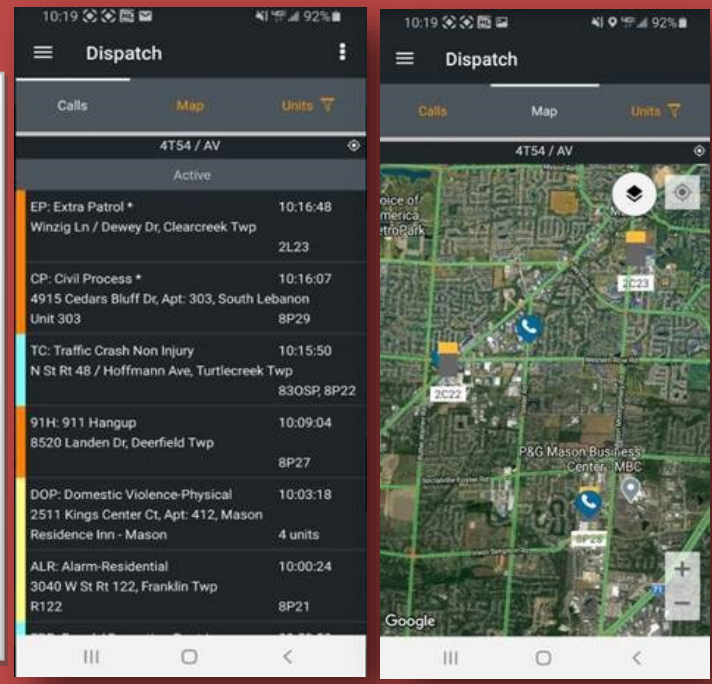




# TELECOM Field ops

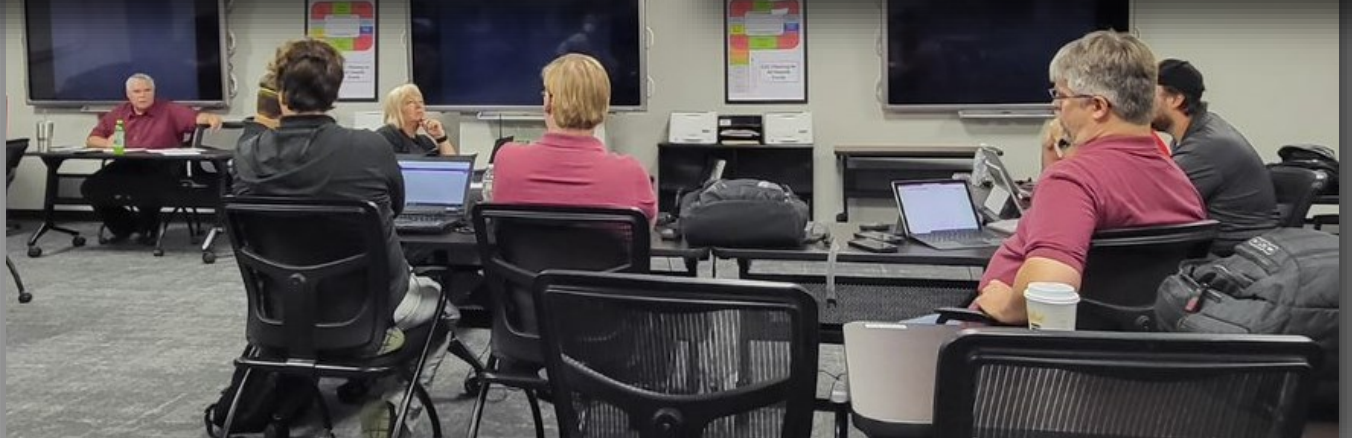
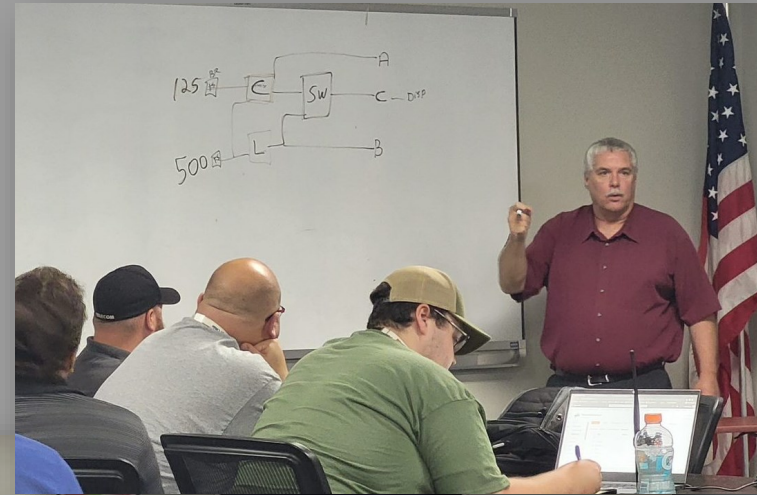
The Central Square Field Ops Phone App is now available to those agencies who would like to purchase the app. For those who were not involved in our initial testing, this easy-to-use app allows you to view incident & units, map incidents and units, change your status, and interact with calls. The app is meant to be a companion app to the current mobile product. This allows you to have CAD info in your hands when you are away from your MDC.

The cost of the app is \$120 a year for each user. Each user can have two devices, a phone and tablet. It is available on both Apple and Android devices. If you are interested in getting a Field Ops license, please contact Analyst Josh Moyer [Joshua.moyer@wcoh.net](mailto:Joshua.moyer@wcoh.net) for more information.



## DRILL - Power failure in Data Center

At **TELECOM**, we work on **emergency preparedness** in the event that there is a power failure. During these drills, everyone participates and contributes. Information is discussed and shared so we are ready in the event of inclement weather or power surge. This drill helps improve our training and processes that are already in place.



## #Steve Chabot Visit to Telecom

Several projects taking place throughout the county were shared with Congressman Chabot's staff during their recent visit.







Warren County Ohio  
**TELECOMatters**  
 our monthly newsletter of things that matter. all things Telecom.



## #TELCOM Summer picnic!

Telcom is a 24/7 operation. In August, we took a short time out of our day for a summer picnic. It was the perfect way to get our team outside and remind them what it is that makes our organization special! This helped our team have a greater sense of appreciation and newfound motivation for the important work that they are doing. This time allowed for staff to socialize and strengthen relationships, while also offering an opportunity for employers to thank their employees and reward their hard work. Retired, old team members and emergency services even made a debut!

### WE LOVE OUR TEAM MEMBERS!!!!



## #Meet our new hires:

**Lisa Hicks**  
 Community Manager



**Alex Wicker**  
 Infrastructure Systems Analyst I



**Steven Jennison,**  
 Communications Systems Analyst I



## \*IMPORTANT TELECOM Team dates\*

**August work Anniversaries**  
 Mike Callahan –29 years  
 Jessica Johnson–17 years

**September work Anniversaries**  
 Rhonda Bernard–15 years  
 Alexander Mokrycki–1 year

**August Birthday's**  
 Tommy Kramer 8/19

**September Birthday's**  
 Gary Estes 9/4  
 Steve Jennison 9/23  
 Corey Burton 9/27  
 Dustin Flint 9/29



## #Supporting our local Union Township Firehouse 9/11 Annual Cookout



Union Township Fire Department  
 285 E. Pike St. South Lebanon, Ohio 45065  
 Phone (513) 494-2566 www.uniontd.com Fax (513) 494-9055  
 Chief Robert Napier

You are invited to our  
 9/11 Annual Cookout  
 At noon on Friday  
 September 9, 2022  
 At Station 46  
 (The address is above)  
 I hope to see you here.  
 Chief Napier